

MAGNETIC GATE TROUBLESHOOTING

This troubleshooting guide will help teach you some basic steps to fix the most common magnetic gate issues.

It is recommended to start with verifying power to the gate unless you know you need a different step.

If you are needing to rebalance the gate or at If at any time you need to submit a work order ticket to MaintainX or reach out to the IT hotline for further assistance, quick launch buttons are located below.

[Submit a Work Order](#)

[Call IT Support](#)

[STEP 1: Verify Power to the Gate](#)

[STEP 2: Power Cycle The Gate](#)

[STEP 3: Gate Has Power But Won't Open](#)

[STEP 4: Verifying Loop Signals](#)



STEP 1: VERIFY POWER TO THE GATE



STEP 2: POWER CYCLE THE GATE



STEP 3: GATE HAS POWER BUT WON'T OPEN



STEP 4: VERIFYING LOOP SIGNALS

