

MAGNETIC GATE TROUBLESHOOTING

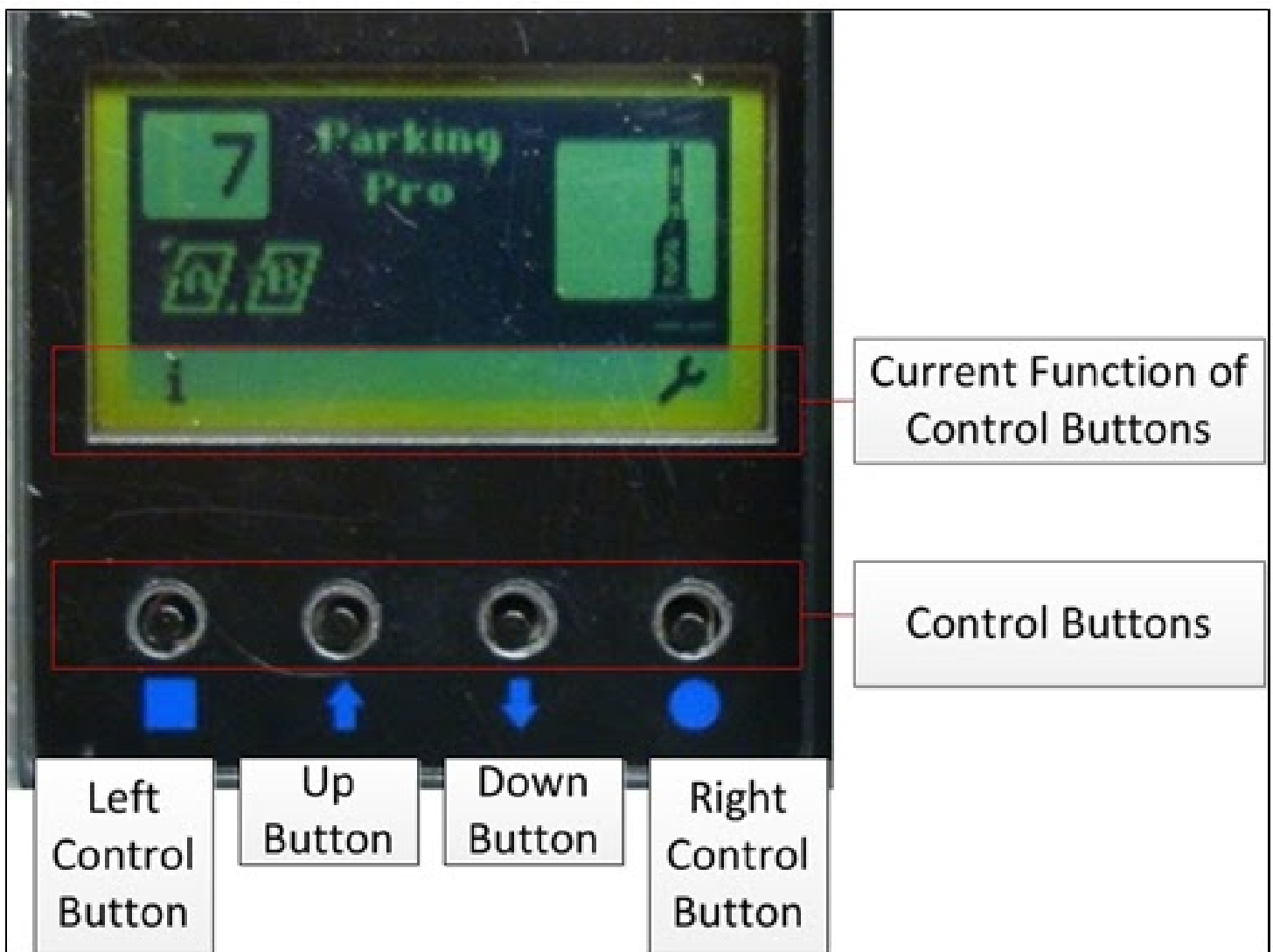
STEP 1: VERIFY POWER TO THE GATE

You will need:

- Keys to the gate
- Traffic cone

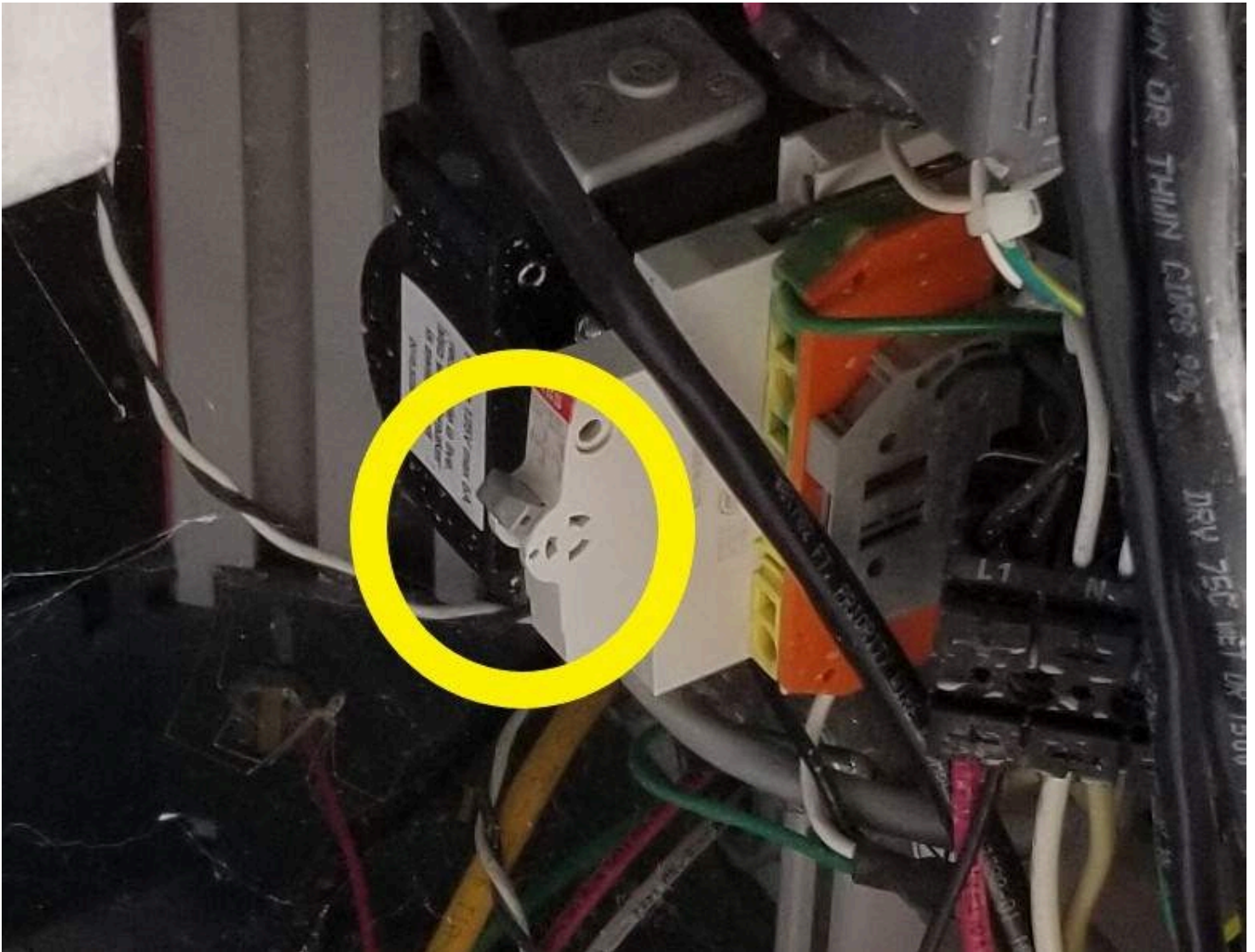
Before we begin it's advised to get your customers through the lane and cone it off.

First, let's make sure the gate is receiving power. This can be done simply by unlocking and removing the cover of the gate head. The screen should look similar to this:



If the screen is not lit and there are no LEDs, the gate is most likely not receiving power. With the head of the gate still removed slide the dark grey front cover up and out of the gate.

main power control will be the dark grey switch on the lighter grey box circled in the image below (it may be orange on some models). Verify that the power control switch is in the "On" (up) position.



If the issue is still present and the gate is powered on continue to the next step.

If the issue is still present and you cannot operate the gate automatically, submit a MaintainX work order or call the IT Remote Support .

STEP 2: POWER CYCLE THE GATE

[Submit a Work Order](#)

[Call IT Support](#)

